

Missouri Department of MENTAL HEALTH

Dashboard

Serving, empowering, and supporting Missourians to live their best lives.





Mission

Serving, empowering, and supporting Missourians to live their best lives.

Themes

Capacity and Infrastructure

Children's Services and Supports

Quality Outcomes

Workforce

Initiatives

Increase community provider capacity to meet the needs of individuals with Behavioral Health/Intellectual Developmental Disabilities (BHIDD) boarding in hospitals, jails, and homeless shelters

Continue planning and development to transition from paper-based operations to an electronic Home and Community Based Services (HCBS) case management system, ConneXion

Increase jail-based competency restoration services

Continue planning and development for new behavioral health hospital in Kansas City

Expand number of Behavioral Health Crisis Centers (BHCC)

Supports

Develop a range of services designed to improve parent-child relationships and early childhood mental wellness

Develop and implement services necessary to address the needs of children boarded in hospitals past medical necessity

Create and distribute information to assist parents and caregivers to support their children with behavioral health and intellectual and developmental disabilities

Expand resources to address the needs of youth and emerging adults as they experience the first episodes of psychosis

Continue implementation of the Developmental Disabilities Health Home

Develop streamlined access to autism project resources through the Family Flexible Assistance Program

Analyze current state and develop recommendations to mature Division of Development Disabilities' Value Based Payment for Home and Community Based Services (HCBS)

Increase the penetration rate of Integrated Treatment for Co-Occurring Disorders (ITCD) teams in order to more appropriately treat individuals with co-occurring disorders

Expand Direct Support Professional Apprenticeship

Expand recruitment partnerships with secondary and higher education programs

Design and implement targeted compensation adjustments

Standardize HR business practices across DMH to create consistent processes

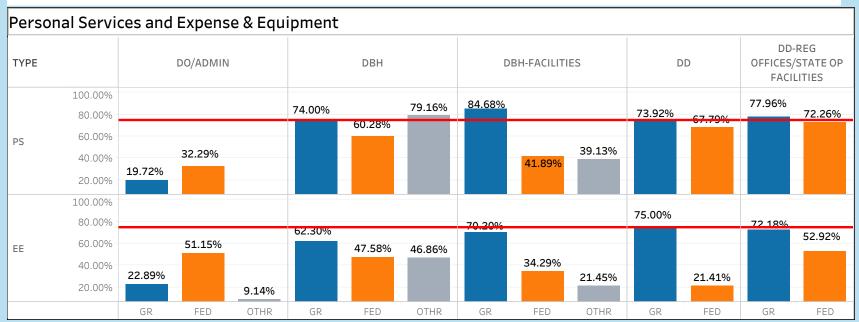
Design and implement a Mental Health-specific Post Critical Incident Seminar for DMH staff experiencing trauma

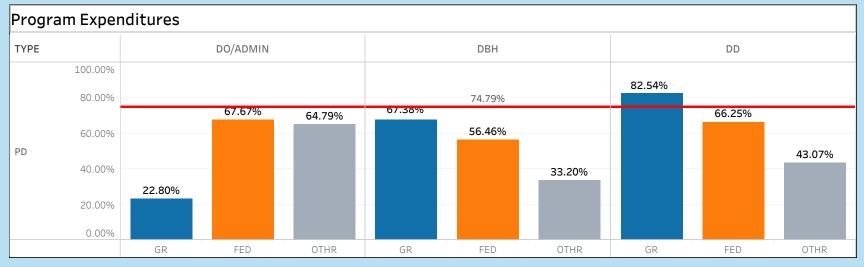
FY 25 Priorities

July 2024

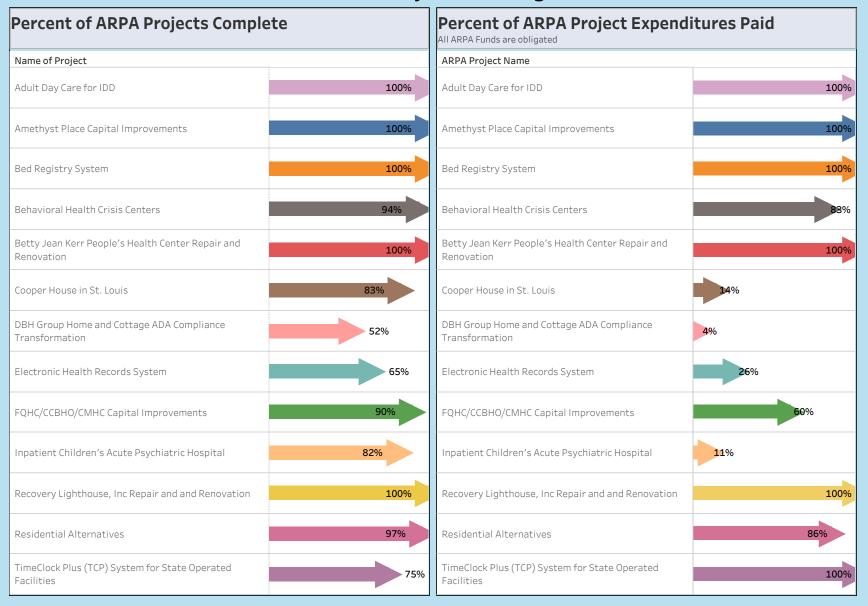
Expenditures by Division as of March 31, 2025

*For Budget Year FY25





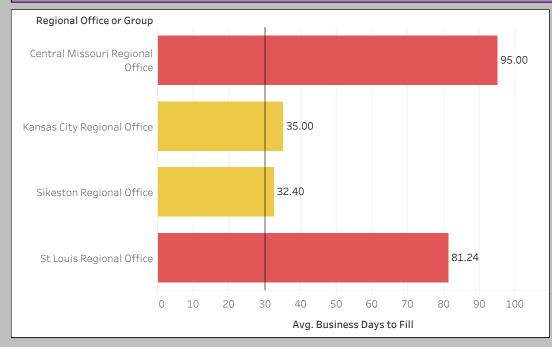
ARPA Project Tracking

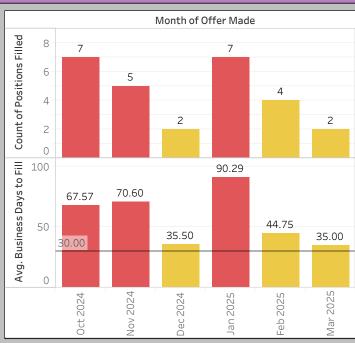


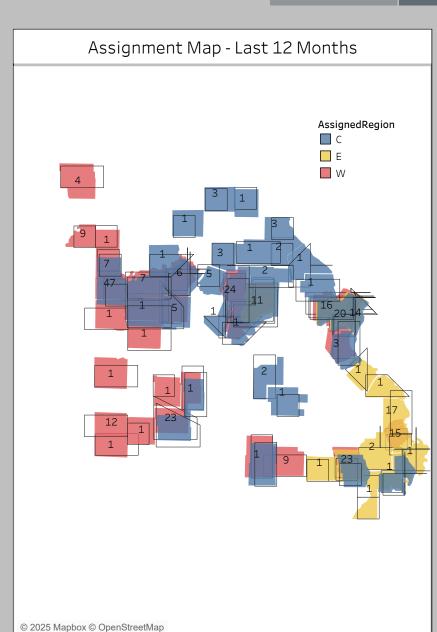


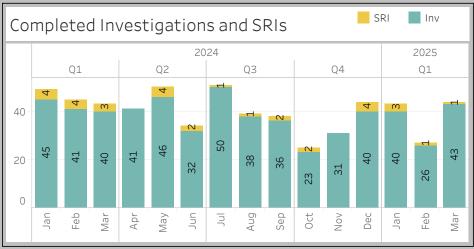
Average Business Days to Fill Position Last 6 Months

*Goal less than 30 business days



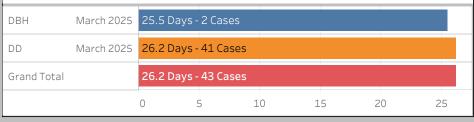


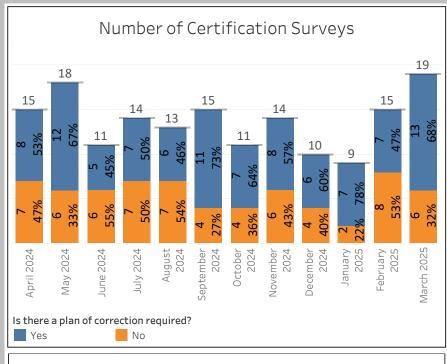


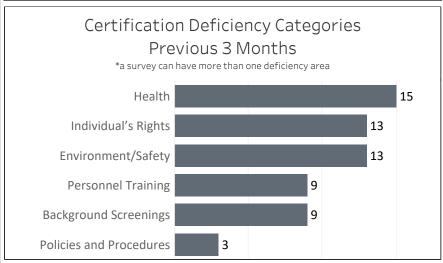


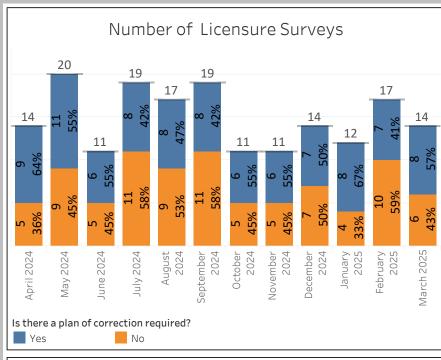


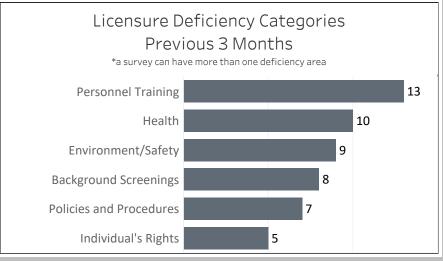














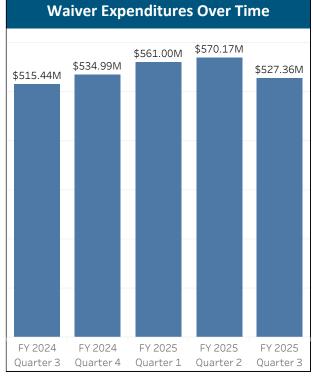
Missouri Department of Mental Health DIVISION OF DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Served by Waiver					
Waiver Type	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025
Community	6,591	6,565	6,540	6,519	6,498
Comprehensive	8,934	8,932	8,912	8,912	8,897
Lopez	323	322	322	323	319
Partnership	1,209	1,195	1,190	1,175	1,170
Grand Total	17,057	17,014	16,964	16,929	16,884

Expenditures by Waiver					
		2024 Q2	2024 Q3	2024 Q4	2025 Q1
Community	Average Expenditures Per Person	\$12,979	\$13,912	\$13,327	\$11,547
	Total Paid	\$79.04M	\$86.88M	\$81.68M	\$70.05M
Comprehensive	Average Expenditures Per Person	\$52,008	\$53,810	\$55,738	\$52,253
	Total Paid	\$455.95M	\$474.12M	\$488.48M	\$457.32M
MO CDD	Average Expenditures Per Person	\$6,932	\$8,355	\$6,325	\$6,136
	Total Paid	\$1.87M	\$2.43M	\$1.78M	\$1.69M
Partnership for	Average Expenditures Per Person	\$1,379	\$1,652	\$1,455	\$1,229
Норе	Total Paid	\$1.38M	\$1.60M	\$1.33M	\$1.08M

Waiver Waiting List				
In Home Residential				
538	36			



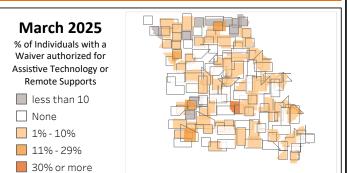
□None

1% - 10%

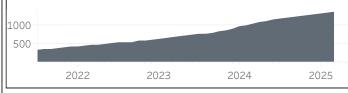


Independence/Self-Sufficiency

Universal Design and Assistive Technology



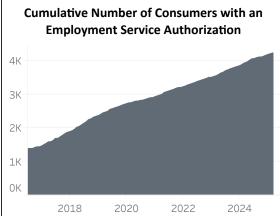
Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021



Consultations, Technical Assistances, and Trainings

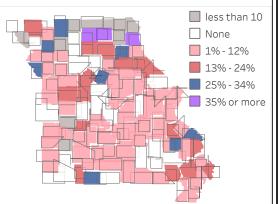
Program Type	Jan 25	Feb 25	Mar 25
Assistive Technology	10	12	9
Environmental Accessibility Adaptions	27	20	27
Remote Supports	4	1	3
Specialized Medical Equipment	4	4	3

Employment Services



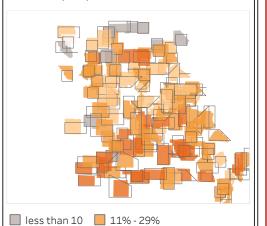
March 2025

% of Individuals ages 14-64 with open Waiver EOC authorized for employment services

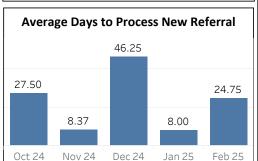


Self Directed Services





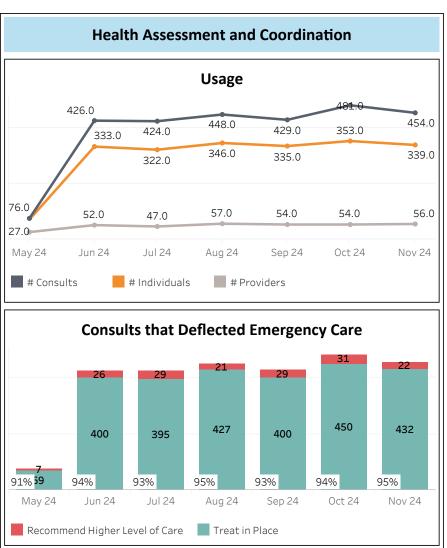
30% or more



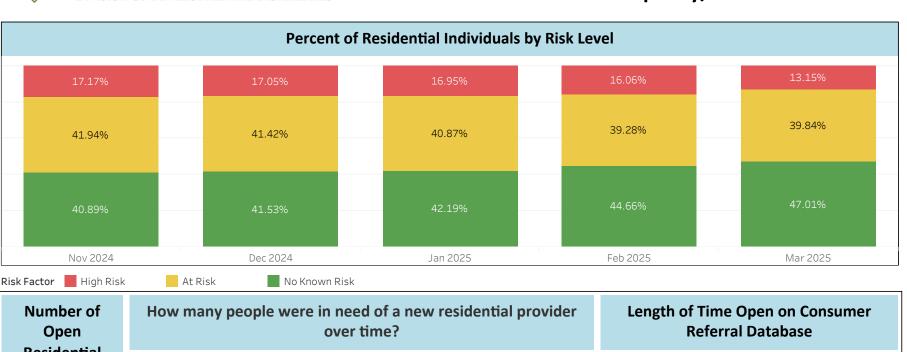


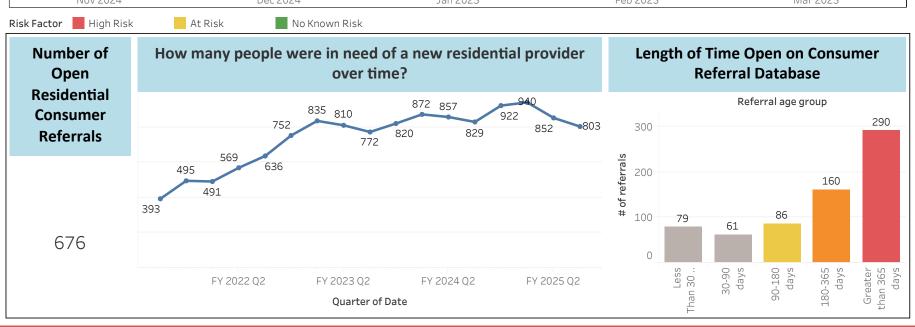
Mental Health Service Capacity/Infrastructure













Mental Health Service Capacity/Infrastructure

Provider Corrective Action Plan (CAP)

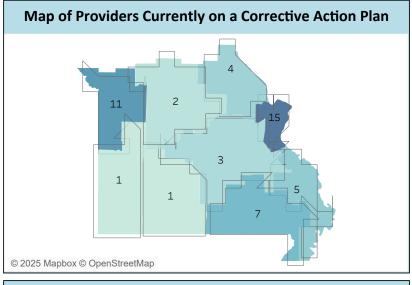
Number of Providers Currently on Corrective Action Plan					
	Service Provider	TCM	Grand Total		
Count of Agencies	48.00	2.00	50.00		
%Service Providers	7.70%	-	7.70%		
%TCM	-	2.86%	2.86%		

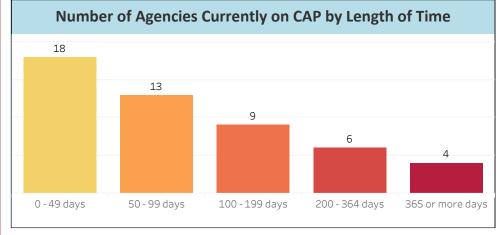
Provider Corrective Action Plans Ended Previous Month

5

Provider Corrective Action Plans Implemented Previous Month

13









MO Quality Outcome: Safety & Security Stabilizing the DSP Workforce

There is a connection between **Direct Support Professional (DSP)** stabilization and individual safety. When a person has the same DSP consistently, the DSP has the opportunity to get the know the person and learn how to support them safely. High DSP turnover means that DSPs do not have the time to spend with those they work with to learn what they need to stay safe and secure.

To support those receiving services, DSPs must be supported. This includes monitoring data on DSP wages, benefits, turnover, and other measures that give insight into this irreplaceable workforce. This data can be collected via the NCI State of the Workforce (SoTW) Survey. SoTW data can be used to understand DSP characteristics, create initiatives, and educate MO legislators about the needs of the workforce.

Tracking data over time can reveal important trends related to the stability of the workforce. This dashboard gives 4-year data on some of those measures that the Division tracks. These measures are specifically important because...

-Data on **average hourly wages** have been used to educate

lawmakers on the need for increased rates. As rates increase on the state level, SoTW data is monitored to see

how they positively impact wages for DSPs.

-Turnover ratios give an idea of the rate at which DSPs leave and must be replaced in a given year. The higher the

turnover ratio, the more agencies have to work to fill positions, train new staff, etc. This impacts those receiving services, too, as inconsistent staffing decreases

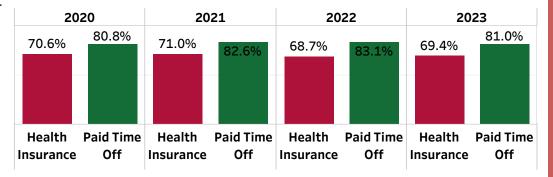
quality of care. Therefore, the lower the turnover ratios,

the better...





Benefits by Year: Agencies that Offer Health Insurance and Paid Time Off

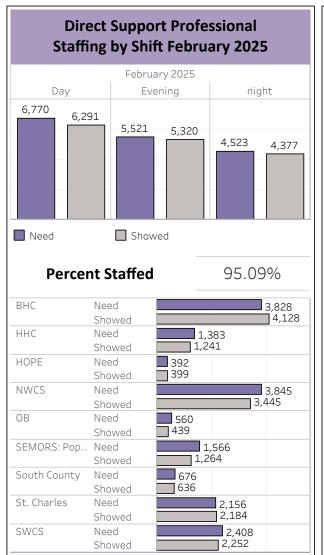




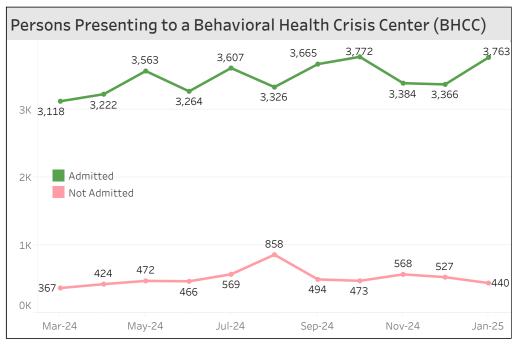
State Operated Programs Workforce

Count of Consumers by Program: April 2025 407 **Grand Total** Bellefontaine Habilitation Center 83 43 Higginsville Habilitation Center 110 Northwest Community Services 63 Southeast Missouri Residential Services 39 Southwest Community Services St Louis Developmental Disabilities Treatment 69 Center

Direct Support Professional Absenteeism Reasons					
	Nov 2024	Dec 2024	Jan 2025	Feb 2025	
# of Staff Holdovers (volunteer/manda	2,072	2,124	2,244	1,844	
Call-ins (unexpected)	1,321	1,180	1,175	1,055	
No Call/ No Show	156	55	201	134	
Pre-Approve Leave (ie. FMLA, vacation, etc.)	1,813	1,577	2,327	1,914	



Direct Support Professional Filled Position Changes					
	Nov 2024	Dec 2024	Jan 2025	Feb 2025	
Employees Started	26	46	49	33	
Employment Ended	32	25	34	38	
Net Employee Change		21	15	-5	
	February 2025				
	Employees Started	1 3	ent ded E	Net mployee Change	
внс	3		2	1.00	
ннс	10		20	-10.00	
HOPE	2		2	0.00	
NWCS - Hig	7		4	3.00	
NWCS - Mar	2		1	1.00	
NWCS - Ray	0		0	0.00	
ОВ	3		1	2.00	
South Coun	0		2	-2.00	
St. Charles	2		4	-2.00	
swcs	4		2	2.00	

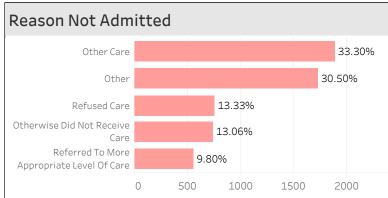


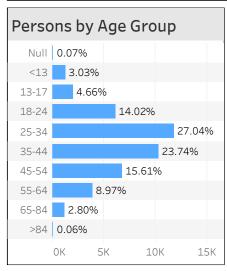
For those presenting at a BHCC (as of 1/31/2025):

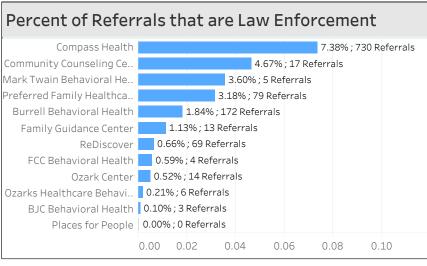
87.06% were admitted 12.94% were not admitted

59.24% sought help for Mental Health **17.72%** sought help for Substance Use





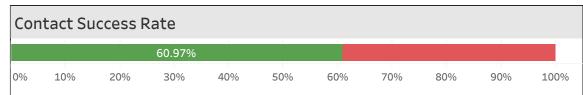




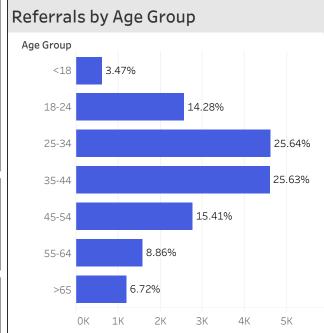
Average Time Sper Enforcement	nt by Law
Ozark Center	16.17 minutes
Family Guidance Center	14.50 minutes
ReDiscover	10.21 minutes
Burrell Behavioral Health	7.88 minutes
Preferred Family Healthc	7.16 minutes
Community Counseling Ce	6.58 minutes
Ozarks Healthcare Behavi	5.60 minutes
Compass Health	5.09 minutes
Mark Twain Behavioral He	4.00 minutes
FCC Behavioral Health	3.50 minutes

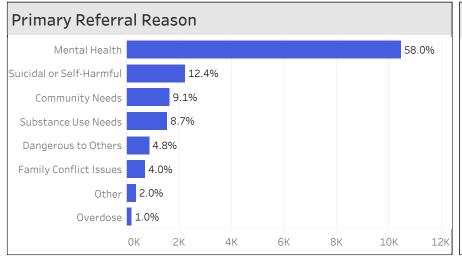
BHCC Activity CBHL Activity YBHL Activity **ASAM TEDS** CPS Status SUD **MAUD Trends** MOUD Trends DBH Facility Overdose Compliance Report Admission Prevention Vacancies Rates Data

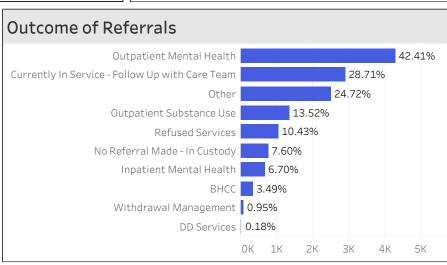


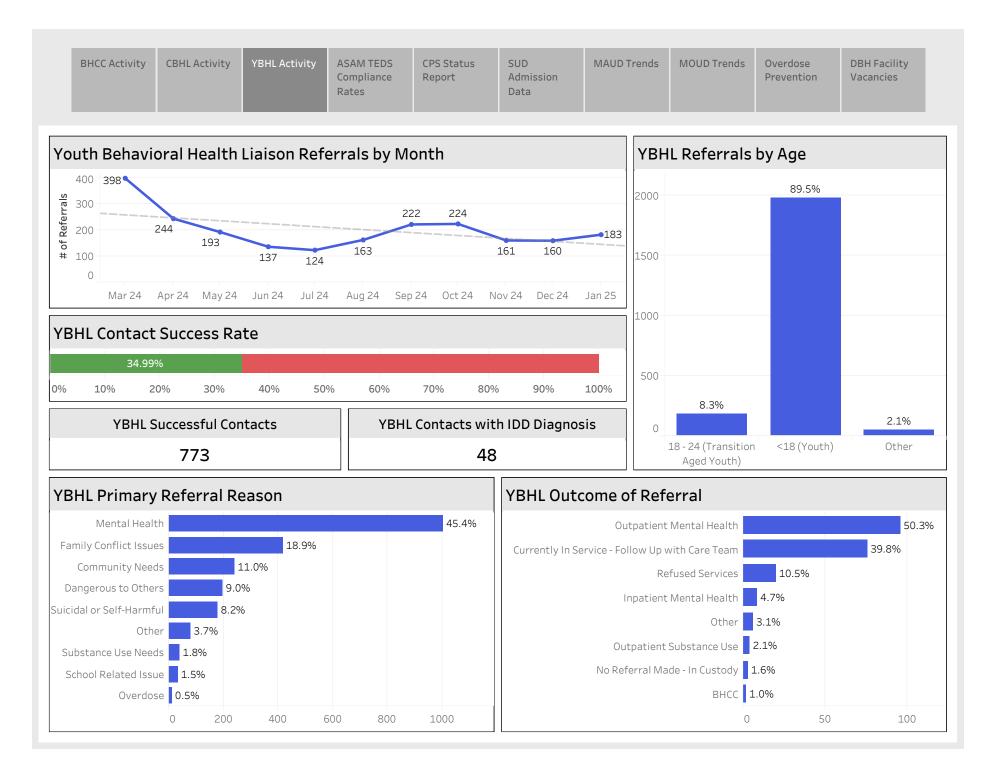


CBHL Successful Contacts
CBHL Contacts with IDD Diagnosis
384











Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.

The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed 90,821



State Expected Completed 117,815

Top 3 Providers





■ 0% - 65%: Non-Compliant ■ 65% - 80%: Near Compliant ■ 80%+: Compliant

Bottom 3 Providers







North Central MO Mental Healt Arthur Center Swope Health Services

Provider	Completed	Expected	Rate
Family Counseling Center, Inc.	4,667	6,199	75.29%
Gibson Center for Behavioral Change	3,563	4,737	75.22%
Preferred Family Healthcare, Inc.	13,829	21,626	63.95%
ARCA	4,606	7,261	63.43%
Ozarks Medical Center	11	18	61.11%
Clark Center	131	251	52.19%
Gateway Foundation, Inc.	995	2,565	38.79%
Burrell, Inc.	2,083	6,560	31.75%
Community Mental Health Consulta	111	413	26.88%
Salvation Army	465	1,894	24.55%
Metro Treatment Of Missouri, LP	103	448	22.99%
Bootheel Counseling Services	6	28	21.43%
Truman Medical Center Inc	112	830	13.49%
Places For People	10	171	5.85%
BJK Peoples Health Center	0	39	0.00%
Hopewell Center	0	39	0.00%
North Central MO Mental Health Ce	0	65	0.00%
Arthur Center	0	70	0.00%
Swope Health Services	0	614	0.00%

Data represents a rolling 12 months from 2/1/2024 to 1/31/2025. Information last updated on 4/1/2025.



Status Reports for Mental Health Services

Status Report Type

Admissions

Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed 24,523



State Status Reports Expected 33,741

Top 3 Providers











Bottom 3 Providers



Adapt	of Missouri, L	LC.
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Compass Health Inc

Comprehensive Health Systems

Ozark Center

Burrell, Inc.

BJK Peoples Health Center

Adapt or Missouri, LLC.	Compass Hearth Inc.	comprehensive Health Syste	
Provider	Completed	Expected	Rate
Adapt of Missouri, LLC.	950	950	100.00%
Compass Health Inc.	9,161	9,187	99.72%
Comprehensive Health Syst	73	74	98.65%
Clark Center	950	967	98.24%
North Central MO Mental He	717	735	97.55%
Arthur Center	211	217	97.24%
Ozarks Medical Center	445	461	96.53%
Family Counseling Center, In	1,473	1,579	93.29%
Preferred Family Healthcare	407	438	92.92%
Bootheel Counseling Services	439	476	92.23%
Independence Center	225	246	91.46%
SEMOBH	9	10	90.00%
ReDiscover	646	740	87.30%

■ 0% - 65%: Non-Compliant ■ 65% - 80%: Near Compliant ■ 80%+: Compliant

	1 425.7		
Provider	Completed	Expected	Rate
Family Guidance Center	955	1,132	84.36%
Swope Health Services	677	813	83.27%
Mineral Area CPRC	24	29	82.76%
New Horizons Community S	47	59	79.66%
BJC Behavioral Health	2,072	2,618	79.14%
Mark Twain Behavioral Heal	499	640	77.97%
Places For People	342	453	75.50%
Community Counseling Cent	410	564	72.70%
Hopewell Center	693	968	71.59%
Tri-County Mental Health Se	187	316	59.18%
Truman Medical Center Inc	221	412	53.64%
Ozark Center	383	910	42.09%
Burrell, Inc.	2,222	5,908	37.61%
BJK Peoples Health Center	85	2,839	2.99%

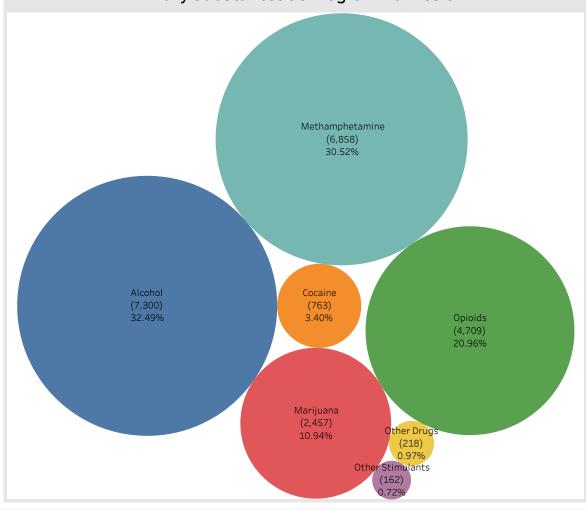
Data represents a rolling 12 months from 2/1/2024 to 1/31/2025. Informaiton last updated on 3/1/2025.

Primary Substances at Program Admission and Polysubstance Indicators

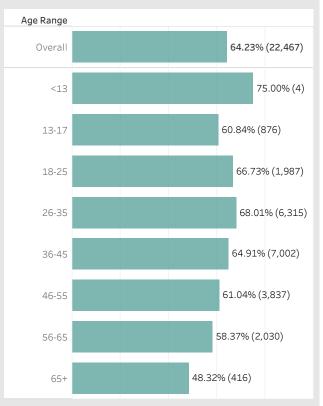
Program Admissions for the time period: 4/2/2024 to 4/1/2025

Programs Included

Primary Substances at Program Admission



% of Program Admissions with Indicated Polysubstance Issue



The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.

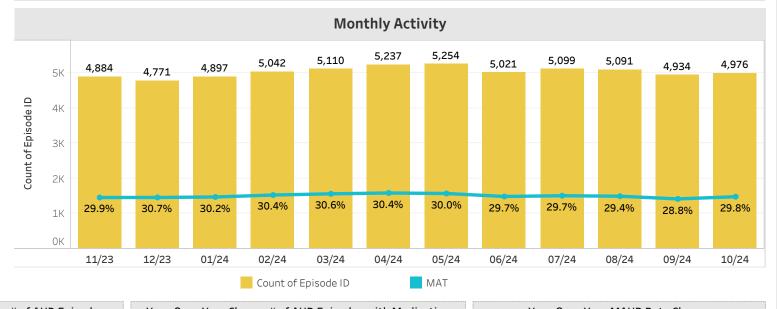
BHCC Activity CBHL Activity YBHL Activity **ASAM TEDS** CPS Status SUD MAUD Trends MOUD Trends Overdose **DBH Facility** Compliance Report Admission Prevention Vacancies Rates Data

Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer epsiodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change											
	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
% Change in AUD Episodes	-2.3% V	2.6%▲	3.0%▲	1.3%▲	2.5%▲	0.3%▲	-4.4%▼	1.6%▲	-0.2%▼	-3.1%▼	0.9%▲
% Change in MAUD Episodes	0.1%	0.9%▲	3.8%▲	2.2%	1.5%▲	-0.9%▼	-5.3%▼	1.4%▲	-0.9%▼	-5.1%▼	4.4%▲





Year-Over-Year Change # of AUD Episodes

Year-Over-Year Change # of AUD Episodes with Medication

Year-Over-Year MAUD Rate Change

8.2%

3.7%

-1.3%

Data Updated: March 11, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

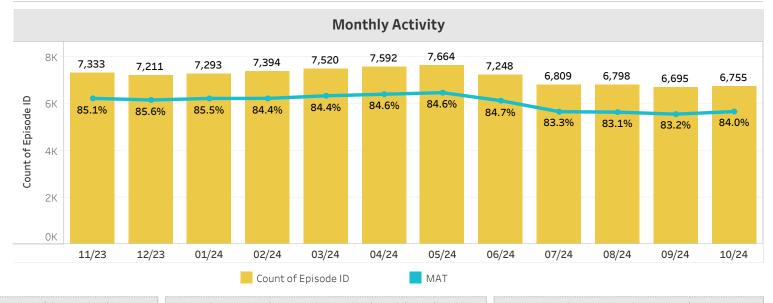
BHCC Activity CBHL Activity YBHL Activity **ASAM TEDS** CPS Status SUD MAUD Trends MOUD Trends Overdose **DBH Facility** Compliance Report Admission Prevention Vacancies Rates Data

Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer epsiodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change											
	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
% Change in OUD Episodes	-1.7% <mark>▼</mark>	1.1%▲	1.4%▲	1.7%▲	1.0%▲	0.9%▲	-5.4%▼	-6.1% <mark>▼</mark>	-0.2%▼	-1.5% <mark>▼</mark>	0.9%▲
% Change in MAUD Episodes	-1.1%	1.1%▲	0.0%▲	1.8%▲	1.1%▲	1.0%▲	-5.3%▼	-7.6%▼	-0.4%▼	-1.5%▼	2.0%▲





Year-Over-Year Change # of OUD Episodes

Year-Over-Year Change # OUD Episodes with Medication

Year-Over-Year MOUD Rate Change

-1.5%

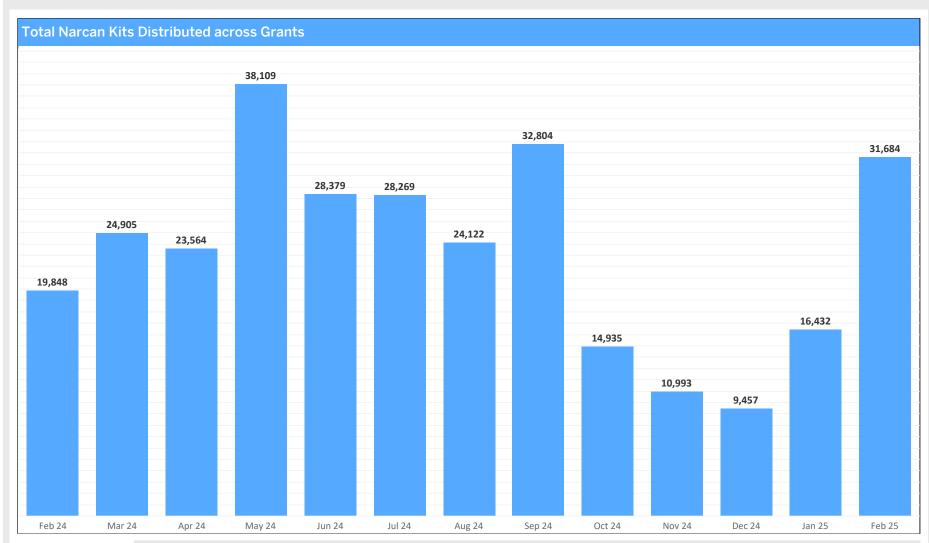
-4.1%

-1.3%

Data Updated: March 11, 2025

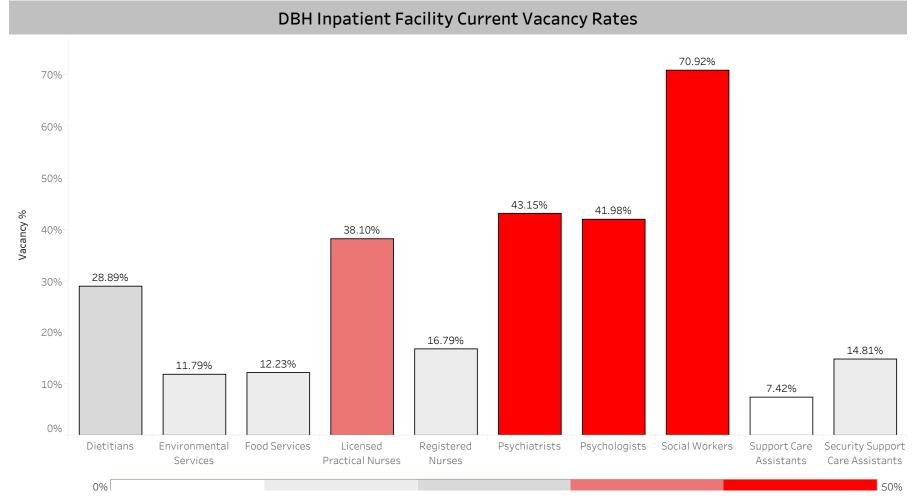
* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies





These data show the number of Narcan kits distributed across all opioid related grants by month.





Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.